



How to Redeem Rewards

Click on the Rewards tab.

You will then see a selection of items that are available for redemption using your available points. You can browse through at your leisure or if you know what you need simply use the convenient search options to find your choice quickly.

There are a few options to help narrow the selection.

1. Use the dropdown menu to search by Family. This simply limits the number of items to select.
2. Search by product/marketing category. If you have previously selected a Family, clear this search and then search by Category
3. If you know the name of a specific item, enter it in the "Search" Bar. Even a partial description will limit your search.

Use the QUANTITY box (Default is set at "1.") to change the quantity of each item you want to receive.

Each time you place a reward item in your Shopping Cart, it will take away the appropriate number of points.

IMPORTANT: If you use too many points, a WARNING message will appear and the number of available points will go negative and you will not be allowed to complete your order until you remove enough items to eliminate the negative balance.

Once you have selected the items you want you can then review what is in your cart and edit if needed. When your order is complete, you will receive a confirmation email at the email address provided. Your Rewards order will be instantly sent to your Distributor and will ship with your next regularly placed order.

IF YOU DISCOVER YOU HAVE MADE AN ERROR IN CREATING YOUR REWARDS ORDER, CONTACT YOUR DISTRIBUTOR. We can always correct an order and add points back into your account balance, but only if requested by your distributor.

Don't worry if you get interrupted while filling your cart. We will save what you place in there but just make sure when you log-in again that you look at what is already there.

We know you'll have questions so don't hesitate to contact our Customer Care Center. We can be reached from 8:30am-5:00pm Central time at **866-709-7786**. If we can't answer your questions we will get you to someone who can.